

**Name\*:** Chrissie Stone

**Email\*:** Email address supplied

**Job Number:** 5883

**1. Was response to the request for a quotation prompt? :** 9

**Comments:** Came on day I requested and quote received following week

**2. Was the quotation easy to follow and as discussed with yourself?:** 9

**Comments:**

**3. How did Abacus quotation compare with others:** About the same but did include removing rubbish from site, no additional charge for this.

**4. Did workers turn up on agreed days/times? :** 10

**Comments:** Workers turned up on the first day of the options I had requested

**5. Were the workers polite and helpful? :** 10

**Comments:** Very professional, got on with the job

**6. Was the work completed according to the quotation? :** 10

**Comments:** Yes, all as requested

**7. Was any extra work not covered in**

**the quotation discussed with yourself prior to being done and was it a fair price? :**

**Comments:** Not applicable

**8. Did anything go wrong whilst work was being done and how efficiently was this overcome by Abacus? :**

**Comments:** No, all to plan

**9. Was the work completed to your satisfaction? :** 10

**Comments:** An excellent job!

**10. Was the site left clean and tidy? :** 10

**Comments:** They cleared all rubbish, tidied my neighbours garden as well as mine and even dug over the garden!

**Please enter Site Foreman's name::**

**11. Are there any other services Abacus can provide or would you like a quote?:**

**Have you any comments that you could give us to help us improve our service?:** Very happy with prompt service and the quality of the fencing and workmanship.